

Registration for the Aetna Dental Member site is quick and simple:

The screenshot shows the Aetna member login and registration page in Internet Explorer. The browser address bar shows the URL: <https://member.aetna.com/appConfig/login/login.fcc?TYPE=33554433&REALMID=06-36d8cb4d-4a1->. The page features the Aetna logo at the top left. Below the logo, there is a section for "Need Help? Ask Ann" with a virtual assistant icon and a link to "Ask a question". The main content area is divided into two columns: "Member Log in" and "First-time Users". The "Member Log in" section has input fields for "User Name:" and "Password:", with links for "Forgot User Name?" and "Forgot Password?". Below these fields is a "SECURE LOG IN" button. The "First-time Users" section prompts the user to "Please create a user name and password" and "You will need your Member ID number from your plan's ID card." It includes "Sign Up Now" and "Take a Tour" buttons. Below this is a section for "Aetna Mobile - Find what you need — wherever, whenever" featuring a QR code and instructions to download the app via text or scanning. At the bottom, there is a "Norton SECURED" logo and a footer with links for "Privacy Information", "Legal Statement", "Program Provisions", "Member Disclosure", and "Aetna Companies: State Directory". The copyright notice "Copyright © 2001-2014 Aetna Inc." is also visible.

- ▶ Go to [Aetna.com](https://www.aetna.com)
- ▶ Click the *Sign up Now* button
- ▶ Enter name, date of birth and account numbers from your Dental Plan ID card, and your zip code
- ▶ Create a Username and Password
- ▶ Follow prompts to complete registration
- ▶ Aetna Mobile – allows you to text or scan quick read image to download the mobile application.
- ▶ You can also talk directly to an Aetna virtual customer service representative via web chat when you are on the website.