

# COVID-19 COVERAGE

## → COVID-19 VACCINES

**\$0 copay** at in-network pharmacies or at an in-network medical provider. There is no out-of-network pharmacy coverage.

Learn how to earn a **\$50 Well-Being Activity Incentive** for receiving your vaccine and/or booster by clicking [HERE](#).

## → COVID-19 SELF-TEST KITS

**100% coverage** (up to \$12 per test) for up to 4 self-test kits per member, per month through your pharmacy plan. You have two (2) options to purchase self-test kits:

1. **In-Network Retail Pharmacy:** Must purchase at the pharmacy counter.
2. **OptumStore:** Self-test kits purchased through the [OptumStore](#) will be mailed to your home. Certain restrictions apply, [see page 3](#) for step-by-step instructions to order test kits from the OptumStore.

In addition to your coverage, every U.S. household can receive **4 free** COVID-19 self-test kits delivered directly to their home through [COVIDTests.gov](#). We encourage all members to take advantage of their free test kits at no cost to you or the Plan.

## → COVID-19 TREATMENT

COVID-19 treatment is covered just as any other service, i.e. applicable copays and deductibles apply.

You are encouraged to receive care from your Primary Care Physician (PCP) or from a virtual visit provider whenever possible.

- **\$0 copay** for in-network virtual visits.
- **\$20 copay** for in-network office visits (in-person or telehealth)

We continue to encourage washing hands, staying home if sick and keeping up-to-date on vaccinations as important steps in reducing your chance of COVID-19 infection.

# FREQUENTLY ASKED QUESTIONS

## 1. WHAT CAN I EXPECT WITH A COVID-19 VACCINE?

Click [HERE](#) for general vaccine information, including what to expect, available vaccines, possible side effects, etc.

## 2. IS THERE NEW INFORMATION ABOUT THE COVID-19 VACCINE AND BOOSTERS?

Click [HERE](#) for up-to-date information regarding COVID-19 vaccines and boosters.

## 3. DO COVID-19 HOME TEST KITS EXPIRE?

Read the complete manufacturer's instructions for use before using the test. The manufacturer may have extended the expiration date for your self-test. An extended expiration date means the manufacturer provided data showing that the shelf-life is longer than was known when the test was first authorized. To see if the expiration date for your at-home OTC COVID-19 test has been extended click [HERE](#).

## 4. ARE COVID-19 PCR AND ANTIGEN TESTS COVERED?

Yes, physician ordered COVID-19 testing is covered under the medical plan just as any other service. For example, if you obtain a PCR test from your in-network primary care physician, an office visit copay would apply. Services rendered by an out-of-network provider is subject to deductible, co-insurance, and balance billing.

## 5. PHARMACY NETWORK - HOW DO I FIND AN IN-NETWORK PROVIDER?

Sign in to your [OptumRx](#) account and use their [Pharmacy Locator Tool](#) to find an in-network pharmacy near you. *As a reminder: Walgreens is NOT an in-network provider.*

## 6. MEDICAL NETWORK - HOW DO I FIND AN IN-NETWORK PROVIDER?

Sign in to your [UHC account](#) to view a list of medical providers and convenience clinics for UnitedHealthcare plans or [view a general list of providers](#).

## 7. WHAT DO I NEED TO BRING WHEN I GET MY VACCINE?

If you are receiving your vaccine at a pharmacy you will need your OptumRX card. If going to a medical provider and/or convenience care clinic you will need your medical ID card.

## 8. WHERE CAN I GET MY UHC MEDICAL CARD?

You can access your digital ID card in the [UHC mobile app](#) or request a new ID card by contacting UHC at **1-877-440-5983**.

## 9. WHERE CAN I GET MY RX CARD?

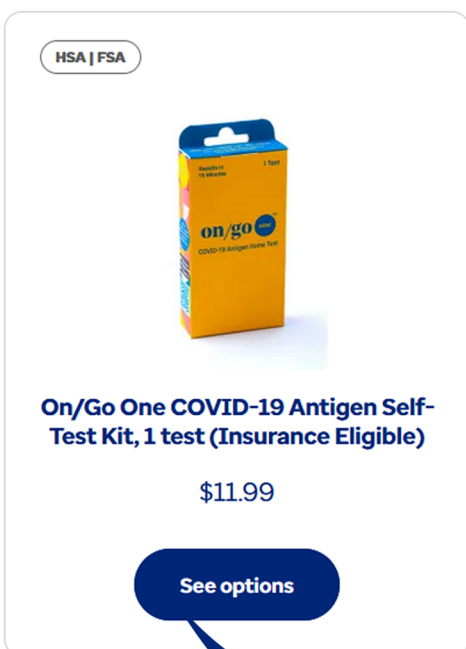
You can access your digital ID card in the [OptumRx mobile app](#) or request a new ID card by contacting Optum Rx at **1-855-312-2307**.

## 10. CAN I USE AN OUT-OF-NETWORK PROVIDER?

If you obtain a vaccine or treatment from an out-of-network [medical provider](#) your services will be subject to applicable coinsurance, deductible, and balance billing. You may be required to submit your own claim form to UHC. To submit a claim, sign into your [UHC account](#) and go to the "Claims & Accounts" tab, then select **Submit a Claim**.

## 11. WHAT SHOULD I DO IF A PHARMACY DOES NOT RUN MY INSURANCE AND I HAVE TO PAY FOR THE TEST KIT(S) OUT-OF-POCKET?

Purchase the test kit and fill out a [reimbursement form](#). On the reimbursement form it will request an Rx number. Use the NDC number from the test kit box. You may have to ask the pharmacist where the number is located.



### INSTRUCTIONS FOR ORDERING COVID-19 SELF-TEST KITS FROM OPTUMSTORE

1. Login to [OptumStore.com](#). If you do not have an account, you will need to create one.
2. Search for "[On/Go One COVID-19](#)". This is the only test kit that is free through the Optum Store. See image for example.
3. Click "[see options](#)".
4. Click "add insurance" and enter the information from your OptumRx ID card.
5. Add tests to cart and enter requested information.
6. Once you get to checkout, you should see that the test kits are listed as insurance eligible and \$0.
7. Continue to shipping, enter shipping address, and click "complete order".

If you have any questions regarding coverage for COVID-19 vaccines, tests, or treatment, contact the Benefits & Wellness Office at **614-525-5750**.