

## If your identity is stolen, we're here to help



You may not even know your identity has been stolen until you get a phone call from a collection agency trying to collect a debt that's not yours. Optum® Core ID Theft Protection helps you take action right away, so you can correct issues before they affect your credit for good.

Get connected to a specialist who can help you dispute fraudulent charges, restore your identity and take steps to avoid future losses.

### Optum ID Theft Protect offers:

#### Clear Up ID Theft with One Call

If your identity has been stolen, time isn't on your side. The faster you take action, the faster you can correct issues before they affect your credit for good. Optum® Core ID Theft Protection connects you to a specialist right away who can help you dispute fraudulent charges, restore your identity and take steps to avoid future losses. During your free, 60-minute consultation, your Fraud Resolution Specialist™ will conduct these seven emergency response activities:



1. Provide an ID theft affidavit to complete
2. Supply forms and letters for documenting fraudulent charges
3. Tell you how and where to report fraudulent activity
4. Give you contact info for the three major credit-reporting bureaus
5. Help you get a free copy of your credit report and placing any alerts or freezes on your record
6. Give you an ID theft emergency response kit
7. Outline protective measures to take in the future



### Help from a financial counselor

Get help clearing up fraudulent charges and related issues with 2 free, 30-minute phone consultations per problem per year.



### Free consultation with a lawyer

Get a free, 60-minute consultation for each new identity theft issue. If you want to retain the lawyer after your consultation, you'll receive a 25% discount off their fees

Support for  
**everyday**  
life



To get started, scan the QR code or visit **liveandworkwell.com**

Login with your HealthSafeID™ or company access code: EAP

You can also call **800-354-3950**

**Information provided by this service is for informational purposes only.**

\*Insurance underwritten by member companies of Chartis. The description herein is a summary only. It does not include all condition and exclusions of the policies described. Please refer to the actual policies for complete details of coverage and exclusions. Coverage not available to residents of New York and may not be available in other jurisdictions.

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