





# Cover the costs on a wide range of common legal issues with a Legal Plan.

Access experienced attorneys to help with estate planning, home sales, tax audits and more.

## Legal experts on your side, whenever you, and your parents, need them

We know that legal help is valuable at every stage of life. Whether you're getting married, sending kids off to college or retiring and planning for the future, having access to expert legal help allows you to navigate life's milestones confidently.

That's why we created a plan to provide legal help for your entire family. MetLife Legal Plans Plus Parents covers you, your spouse, dependents, parents, parents-in-law, and grandparents for many of the common legal issues a family faces. Sign up for a convenient payroll deduction of just \$16.50 per month for MetLife Legal Plans Plus Parents, and the plan will cover attorney's fees for covered matters ... with no deductibles, no co-pays, no claim forms or usage limits when using a network attorney. The cost will be automatically deducted from your paycheck.

Reduce the out-of-pocket cost of legal services with MetLife Legal Plans.

#### How it works

Our service is tailored to your needs. With network attorneys available in person, by phone or by email and online tools to do-it-yourself — we make it easy to get legal help. And, you will always have a choice in which attorney to use. You can choose one from our network of prequalified attorneys, or use an attorney outside of our network and be reimbursed some of the cost.<sup>1</sup>

Best of all, you have unlimited access to our attorneys for all legal matters covered under the plan. For a monthly fee conveniently paid through payroll deduction, an expert is on your side as long as you need them.

When you need help with a personal legal matter, MetLife Legal Plans is there for you to help make it a little easier.

#### Estate planning at your fingertips

Our website provides you with the ability to create wills, living wills and powers of attorney online in as little as 15 minutes. Answer a few questions about yourself, your family and your assets to create these documents instantly. In states where available, you also have access to sign and notarize your documents online through our video notary feature.<sup>2</sup>

#### How to use the plan

#### 1. Find an attorney

Create an account at members. legalplans.com to see your coverages and select an attorney for your legal matter. Or, give us a call at 800-821-6400 for assistance.

### 2. Make an appointment

Call the attorney you select and schedule a time to talk or meet.

#### 3. That's it!

There are no copays, deductibles or claim forms when you use a network attorney for a covered matter.

Open Enrollment Period: 11/16/2023 – 11/30/2023

Eligibility: All New Hires, Employees, or with a QLE (qualifying life event).

## Helping you navigate life's planned and unplanned events.



You get legal assistance for some of the most frequently needed personal legal matters — with no waiting periods, no deductibles and no claim forms when using a network attorney. All services below are available to you, your spouse and dependents. And, for non-covered matters that are not otherwise excluded, your plan provides four hours of network attorney time and services per year.<sup>3</sup> Services highlighted in **bold** are available to parents, parents-in-law and grandparents through Plus Parents. Plus Parents allows up to eight additional people to have coverage.

Money Matters	Debt Collection Defense     Identity Theft Defense     Identity Restoration <sup>4</sup>	Negotiations with Creditors     Personal Bankruptcy     Promissory Notes	Tax Audit Representation Tax Collection Defense Tax Preparation and Filing <sup>5</sup>	
Home & Real Estate	<ul> <li>Boundary or Title Disputes</li> <li>Deeds</li> <li>Eviction Defense</li> <li>Foreclosure</li> </ul>	Home Equity Loans     Mortgages     Property Tax Assessments     Refinancing of Home	<ul> <li>Sale or Purchase of Home</li> <li>Security Deposit Assistance</li> <li>Tenant Negotiations</li> <li>Zoning Applications</li> </ul>	To learn more about your coverages, view our attorney network or grant your dependents access, create an account.  Your account will also give you access to our self-help document library to complete simple legal forms. The forms are available to you, regardless of enrollment.  Create an account at members.legalplans.com or scan the QR code.
Estate Planning	Codicils     Complex Wills     Healthcare Proxies     Living Wills	Powers of Attorney (Healthcare, Financial, Childcare, Immigration)     Probate Proceedings	Revocable & Irrevocable     Trusts     Simple Wills	
Family & Personal	Adoption Affidavits Caregiving Support (Family First) Change or Establishment of Custody Order Conservatorship Demand Letters Divorce, Dissolution and Annulment Enforcement or Modification of Support Order	Garnishment Defense Guardianship Immigration Assistance Insurance Claims Juvenile Court Defense, Including Criminal Matters Name Change Parental Responsibility Matters Personal Property Protection Prenuptial Agreement	Protection from Domestic Violence     Reproductive Assistance Law <sup>7</sup> Review of ANY Personal Legal Document     School Hearings     Social Security Disability     Uncontested Change or Establishment of Custody Order	
Civil Lawsuits	Administrative Hearings     Civil Litigation Defense	Disputes Over Consumer Goods & Services     Incompetency Defense	Pet Liabilities     Small Claims Assistance	
Elder-Care Issues	Consultation & Document Review for your parents:  Deeds Leases	<ul><li>Medicaid</li><li>Medicare</li><li>Notes</li><li>Nursing Home Agreements</li></ul>	<ul><li>Powers of Attorney</li><li>Prescription Plans</li><li>Wills</li></ul>	
Traffic & Other Matters	Defense of Traffic Tickets <sup>8</sup> Driving Privileges     Restoration     Expungement	Habeas Corpus     License Suspension Due to DUI	Misdemeanor Defense     Repossession	

#### Questions? Call the MetLife Legal Plans Client Service Center at 800-821-6400 Monday—Friday, 8:00 a.m. to 8:00 p.m., ET.

- 1. The Participant will be reimbursed according to the set fee schedule, the lesser of the maximum reimbursement amount or the attorney's actual charge. You will be responsible to pay the difference, if any, between the plan's payment and the non-plan attorney's charge for services. MetLife Legal Plans is not responsible for legal work performed by out-of-network attorneys.
- Digital notary and signing are not available in all states. When a group has Plus Parents coverage, the service is available to the member and spouse, their dependents, parents, parents-in-law, and grandparents. Plus Parents allows up to eight additional people to have coverage.
- 3. No more than a combined maximum total of four hours of attorney time and service are provided for the member, spouse, domestic partner, and qualified dependents, annually.
- 4. Aura is a product of Aura Sub, LLC. Aura Sub, LLC is not affiliated with MetLife, and the services and benefits they provide are separate and apart from any MetLife product.
- 5. This benefit provides access to TurboTax online tax preparation and filing software. TurboTax is not a corporate affiliate of MetLife Legal Plans. TurboTax benefit includes one federal and one state tax filing annually. TurboTax Live and extra add-on services are available for an additional fee.
- 6. This benefit provides the Participant and their family a highly-trained Care Team, provided by Family First, to navigate caregiving challenges. Family First is not a corporate affiliate of MetLife Legal Plans.
- 7. Surrogacy and reproductive assistance laws vary by state.
- 8. Does not cover DUI.

Group legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. For costs and complete details of the coverage, call or write the company. Some services are available in all states. No service, including consultations, will be provided for: 1) employment-related matters, including company or statutory benefits; 2) matters involving the employer, MetLife and affiliates and plan attorneys; 3) matters in which there is a conflict of interest between the employee and spouse or dependents in which case services are excluded for the spouse and dependents; 4) appeals and class actions; 5) farm and business matters, including rental issues when the participant is the landlord; 6) patent, trademark and copyright matters; 7) costs and fines; 8) frivolous or unethical matters; 9) matters for which an attorney client relationship exists prior to the participant becoming eligible for plan benefits. Coverage for defense of criminal matters is excluded from insurance coverage for individuals located in New York. For all other personal legal matters, an advice and consultation benefit is provided. Additional representation is also included for certain matters. Please see your plan description for details.

