

COVID-19 COVERAGE

→ COVID-19 VACCINES

\$0 copay at in-network pharmacies or at an in-network medical provider. There is no out-of-network pharmacy coverage.

Submit proof of your COVID vaccine (including name, DOB, location, and date of service) to ThriveOnWellness@ohiohealth.com to earn a \$50 Well-Being Activity incentive through ThriveOn's Wellness Your Way program!

→ COVID-19 SELF-TEST KITS

100% coverage (up to \$12 per test) for up to 8 self-test kits per member, per month through your pharmacy plan. Test kits can be purchased at the pharmacy counter (not the front counter) of the following pharmacies:

- Rite Aid
- Sam's Club
- Walmart
- Walgreens

Effective September 1, 2024, COVID-19 test kits are no longer available on the Optum Store using your health insurance. You can still purchase test kits on the Optum Store but will be charged the full cost.

→ COVID-19 TREATMENT

COVID-19 treatment is covered just as any other service, i.e. applicable copays and deductibles apply.

You are encouraged to receive care from your Primary Care Physician (PCP) or from a virtual visit provider whenever possible.

- **\$0 copay** for in-network virtual visits.
- **\$20 copay** for in-network office visits (in-person or telehealth)

We continue to encourage washing hands, staying home if sick and keeping up-to-date on vaccinations as important steps in reducing your chance of COVID-19 infection.

FREQUENTLY ASKED QUESTIONS

1. WHAT CAN I EXPECT WITH A COVID-19 VACCINE?

Click [HERE](#) for general vaccine information, including what to expect, available vaccines, possible side effects, etc.

2. IS THERE NEW INFORMATION ABOUT THE COVID-19 VACCINE AND BOOSTERS?

Click [HERE](#) for up-to-date information regarding COVID-19 vaccines and boosters.

3. DO COVID-19 HOME TEST KITS EXPIRE?

Read the complete manufacturer's instructions for use before using the test. The manufacturer may have extended the expiration date for your self-test. An extended expiration date means the manufacturer provided data showing that the shelf-life is longer than was known when the test was first authorized. To see if the expiration date for your at-home OTC COVID-19 test has been extended click [HERE](#).

4. ARE COVID-19 PCR AND ANTIGEN TESTS COVERED?

Yes, physician ordered COVID-19 testing is covered under the medical plan just as any other service. For example, if you obtain a PCR test from your in-network primary care physician, an office visit copay would apply. Services rendered by an out-of-network provider is subject to deductible, co-insurance, and balance billing.

5. PHARMACY NETWORK - HOW DO I FIND AN IN-NETWORK PROVIDER?

Sign in to your [OptumRx](#) account and use their [Pharmacy Locator Tool](#) to find an in-network pharmacy near you where you can receive the COVID-19 vaccine and boosters. *As a reminder: Self-test kits are available only at select pharmacies. A full list is on page 1 of this FAQ.*

6. MEDICAL NETWORK - HOW DO I FIND AN IN-NETWORK PROVIDER?

Sign in to your [UHC account](#) to view a list of medical providers and convenience clinics for UnitedHealthcare plans or [view a general list of providers](#).

7. WHAT DO I NEED TO BRING WHEN I GET MY VACCINE?

If you are receiving your vaccine at a pharmacy you will need your OptumRX card. If going to a medical provider and/or convenience care clinic you will need your medical ID card.

8. WHERE CAN I GET MY UHC MEDICAL CARD?

You can access your digital ID card in the [UHC mobile app](#) or request a new ID card by contacting UHC at **1-877-440-5983**.

9. WHERE CAN I GET MY RX CARD?

You can access your digital ID card in the [OptumRx mobile app](#) or request a new ID card by contacting Optum Rx at **1-855-312-2307**.

10. CAN I USE AN OUT-OF-NETWORK PROVIDER?

If you obtain a vaccine or treatment from an out-of-network [medical provider](#) your services will be subject to applicable coinsurance, deductible, and balance billing. You may be required to submit your own claim form to UHC. To submit a claim, sign into your [UHC account](#) and go to the "**Claims & Accounts**" tab, then select **Submit a Claim**.

11. WHAT SHOULD I DO IF A PHARMACY DOES NOT RUN MY INSURANCE AND I HAVE TO PAY FOR THE TEST KIT(S) OUT-OF-POCKET?

Purchase the test kit and fill out a [reimbursement form](#). On the reimbursement form it will request an Rx number. Use the NDC number from the test kit box. You may have to ask the pharmacist where the number is located.

If you have any questions regarding coverage for COVID-19 vaccines, tests, or treatment, contact the Benefits & Wellness Office at **614-525-5750**.